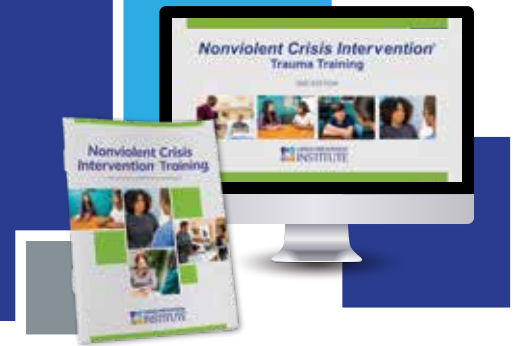


Nonviolent Crisis Intervention® Trauma Training, 3rd Edition

CONTENT OUTLINE



Program Summary and Philosophy

CPI's *Nonviolent Crisis Intervention*® Trauma Renewal Program facilitates a deeper understanding of the course that the Certified Instructor will be teaching back at your organization and provides Instructor Training for participants to enhance their skill set related to teaching the course and integrating it within your organization. They'll practice strategies to identify escalating behaviors in others as well as use effective approaches to intervene during different crisis levels through the lens of trauma. Participants will gain a broad range of tools to help them manage their own emotional responses and implicit bias in stressful situations.

The blended program is comprised of three parts. Part one is an online course which includes Introduction to Trauma and *Nonviolent Crisis Intervention*® training. Introduction to Trauma provides an overview of trauma, including the causes of trauma, its prevalence in the world, and resources to be trauma-responsive in your practice. Specific examples and intervention strategies are shared. *Nonviolent Crisis Intervention*® training provides a review of the core program content. Part two is one classroom day where participants review safety intervention skills and practice teaching them. Part three is one live virtual day focusing on trauma content.

The classroom program has three days (including the trauma day) that focus on review and facilitation practice of *Nonviolent Crisis Intervention*® content and safety intervention skills and specialized trauma content.

Any Certified Instructor who has completed the *Nonviolent Crisis Intervention*® Foundation Course is able to participate in the *Nonviolent Crisis Intervention*® Renewal course.

Crisis Prevention Institute trains and certifies designated people from your organization. After they have been trained by a CPI Global Professional Instructor and successfully passed all components, including the instructor exam, they are qualified to teach at your organization using the approved CPI training materials.

Program Objectives

- Identify types of trauma and their impact.
- Apply the principles of trauma-responsive practice to working with individuals in your care.
- Use the philosophy of *Care, Welfare, Safety, and Security*™ and a person-centered and trauma-informed approach when responding to a person in distress.
- Interpret distress behaviors and address the cause of the behavior to de-escalate the situation.
- Assess risk of behavior using the *Decision-Making Matrix*™ and identify preventive strategies to mitigate risk.
- Identify and respond appropriately to various levels of crisis behaviors.
- Manage your own emotional responses to distress behavior.
- Use your communication skills to be supportive and strengthen your interventions to de-escalate potential conflict situations.
- Use directive strategies when verbally intervening to de-escalate defensive behaviors.
- Use the *Decision-Making Matrix*™ in the moment of Risk Behavior to determine Safety Interventions that represent a reasonable, proportionate, least restrictive, and last-resort course of action.
- Use safety intervention strategies to maximize safety and minimize harm in situations where behavior presents an imminent or immediate risk of harm to self or others.
- Apply a process for support and learning at the end of a crisis situation.
- Explain how you will consider the Physical Skills Review Framework and key legal and professional considerations when using non-restrictive disengagements and restrictive interventions.
- Describe and demonstrate proper use of non-restrictive disengagements and restrictive interventions for an individual presenting risk behavior.

Facilitation Methods

The online portion of the course presents the content through narration, video, and interactive activities. The content learned in the online portion of the course will be practiced in the classroom.

Classroom and live virtual portions of the course include use of an Electronic Presentation with activities that will aid participants in the implementation of the *Nonviolent Crisis Intervention*® training. Participants will complete teach backs of the content.

CPI Renewal Program Components - BLENDED DELIVERY

Program Hours – Blended delivery

The 26-hour CPI Renewal Program includes:

PART 1: Completion of 3 hours of Introduction to Trauma and *Nonviolent Crisis Intervention*® 3rd Edition online training.

PART 2: Participation in 5.5 hours of classroom training that includes Safety Interventions teaching practice and assessment.

PART 3: Participation in 5.5 hours classroom training focusing on trauma content.

NOTE: A certificate of completion with CPI's continuing education information will be awarded upon full participation in and completion of program components and successful passing exam score (80%).

Part 1: Online Course

Introduction to Trauma	
TRAINING COMPONENT	LEARNING INTENT AND OBJECTIVES
Introduction	<ul style="list-style-type: none"> • Course overview and Instructor introduction.
Overview of Trauma	<ul style="list-style-type: none"> • Identify traumatic events or circumstances. • Discuss the impact of experiencing traumatic events. • Explain the risks for adverse effects for those who experience traumatic events.
Types of Trauma	<ul style="list-style-type: none"> • Explain the differences between acute, chronic, and complex trauma. • Identify adverse childhood experiences and describe their correlation to health outcomes.
Impact of Trauma	<ul style="list-style-type: none"> • Describe the effect of trauma on the thinking brain and how it impacts an individual's response to perceived threat. • Define triggers and discuss how a trigger impacts a trauma survivor. • Describe the effects of adverse childhood experiences on brain development. • Define post-traumatic stress disorder and its impact on the individual.
Trauma Responsive Practice	<ul style="list-style-type: none"> • Describe the prevalence of trauma. • Identify principles of trauma-informed care. • Explain how to incorporate trauma-sensitive actions and language into the workplace.
TOTAL TIME: 1 Hour	

Nonviolent Crisis Intervention® 3rd Edition Training	
TRAINING COMPONENT	LEARNING INTENT AND OBJECTIVES
Introduction	State the learning expectations and guidelines for the training. Explore the philosophy of the training.
Module 1: Understanding Behavior and Its Risk	Interpret the brain's response to threat as one of the causes of distress behavior. Explain how to identify the level of risk of the behavior and identify preventive strategies to mitigate risk.
Module 2: The CPI Crisis Development ModeSM	Identify behavior using the CPI <i>Crisis Development Mode</i> SM . Identify staff approaches effective in responding at each behavior level to prevent further escalation.
Module 3: Integrated Experience	Explore underlying causes of behavior; recognize the need to maintain consistent, calm behavior in a crisis; and understand how the behavior of one person impacts the behavior of others.
Module 4: Supportive Communication Skills	Describe communication strategies to positively impact an individual's behavior and prevent or de-escalate a crisis. Identify how to prepare for a difficult conversation.
Module 5: Responding to Defensive Behaviors	Identify stages of defensive behavior using the <i>Verbal Escalation Continuum</i> SM . Identify intervention strategies that are most effective at each stage.
Module 6: Safety Interventions	In the moment of Risk Behavior, explain how to choose Safety Interventions that are a last resort, reasonable, and proportionate. Identify non-restrictive verbal and environmental interventions to keep self, others, and the person safe when crisis escalates to risk behavior.
Module 7: Post-Crisis	Describe a framework that helps guide staff through the process of establishing Therapeutic Rapport and learning after a crisis. List coping strategies to build your resilience.
Conclusion and Assessment	Summarize the training. Complete an online quiz and survey prior to classroom training.
TOTAL TIME: 2 Hours	

Part 2: Classroom Days

Nonviolent Crisis Intervention® Trauma Training, 3 rd Edition		
TRAINING COMPONENT	LEARNING INTENT AND OBJECTIVES	TIME NEEDED
Introductions and Program Reflections	Participants review successful instructor certification requirements and share insights on instructing the program.	20 minutes
Program Quality Standards	<p>Explores roles and responsibilities of the Certified Instructor, and benefits of CIPA membership.</p> <p>Participants will:</p> <ul style="list-style-type: none"> • Explain the program quality standards and benefits associated with Certified Instructors. • List the components and requirements of the Certified Instructor Renewal Process. • Explain the importance of training as an ongoing process. • Demonstrate familiarity with the resources, processes, and procedures for initial and refresher training programs. • Identify the Certified Instructor Professional Association's (CIPA) mission, terminology, and membership benefits and support. 	20 minutes
Assessing Competency	<p>Guides participants through the assessment of their learners' competence to award them a Blue Card®.</p> <p>Participants will:</p> <ul style="list-style-type: none"> • Describe the various strategies and tools they can use during and at the end of the training to assess their learners' competence. • Identify next steps when their learners are struggling or not able to demonstrate competence. 	15 minutes
Safety Interventions Teaching Practice and Assessment – Disengagement Skills	<p>Assesses proficiency in teaching Safety Interventions – Disengagement Skills.</p> <p>Participants will:</p> <ul style="list-style-type: none"> • List key principles. • Apply knowledge of key principles when answering questions about disengagement skills. • Review Physicals Skills Review Framework. • Demonstrate ability to teach disengagement skills using CPI's Safety Intervention teaching framework. • Identify group facilitation techniques that can best engage staff and enhance learning. 	125 minutes
Safety Interventions Teaching Practice and Assessment – Holding Skills	<p>Assesses proficiency in teaching concepts and strategies of CPI's Safety Interventions – Holding Skills.</p> <p>Participants will:</p> <ul style="list-style-type: none"> • List key principles. • Apply knowledge of key principles when answering questions about holding skills. • Review <i>Opt-Out Sequence</i>SM, Physical Skills Review Framework, and Risk of Restraints. • Demonstrate proficiency teaching holding skills using CPI's Safety Intervention teaching framework. 	120 minutes
Instructor Exam	Participants will take the instructor exam as the final component of their certification.	30 minutes
TOTAL TIME:		5.5 Hours

DAY 2 Part 3: Specialized Topic (Trauma)

Nonviolent Crisis Intervention® Trauma Training, 3 rd Edition		
TRAINING COMPONENT	LEARNING INTENT AND OBJECTIVES	TIME NEEDED
Introduction	Orients participants to the trauma specialty topic. Participants will: <ul style="list-style-type: none"> Connect with fellow participants and discuss how the care of individuals with trauma applies to them. 	30 minutes
Understanding and Awareness of Trauma	Offers a better understanding of trauma and how it affects those we serve. Participants will: <ul style="list-style-type: none"> Discuss major concepts learned from the online course through a person-centered lens to gain empathy and understanding for people who are impacted by trauma. Apply this understanding to the specific population they serve. Discuss and understand how they can support those with trauma in their care. Discuss implicit bias and understand how they can support people in their care. 	60 minutes
Discussion and Application of Best Practices	Discussion of best practices in supporting those with trauma and practice of these strategies. Participants will: <ul style="list-style-type: none"> Discuss relevant best practices for person-centered support for those with trauma. Practice and apply these strategies to a variety of workplace scenarios. 	60 minutes
Looking at Nonviolent Crisis Intervention® Content and Trauma	Discussion of <i>Nonviolent Crisis Intervention®</i> content through the lens of trauma. Participants will: <ul style="list-style-type: none"> Gain a deeper understanding of <i>Nonviolent Crisis Intervention®</i> content while learning how to apply trauma-specific strategies to each module. 	90 minutes
Restrictive Practices	Discussion of specific trauma considerations and how they apply to restrictive practices. Participants will: <ul style="list-style-type: none"> Gain a better understanding of the risks associated with restrictive practices for those with trauma. Understand how to avoid the use of restrictive practices with those they serve. 	30 minutes
Facilitation Options	Learn how to train <i>Nonviolent Crisis Intervention®</i> content with trauma content. Participants will: <ul style="list-style-type: none"> Explore options for blended and classroom delivery of refresher and initial training. Discuss how to incorporate trauma-specific content into <i>Nonviolent Crisis Intervention®</i> training. 	30 minutes
Action Plan	Participants plan an implementation strategy to bring content back to their workplace.	30 minutes
TOTAL TIME:		5.5 Hours

CPI Renewal Program Components - CLASSROOM DELIVERY

Program Hours – Classroom delivery

The 17.5-hour CPI Renewal Program includes participation in *Nonviolent Crisis Intervention*® content and Safety Interventions teaching practice and assessment.

NOTE: A certificate of completion with CPI's continuing education information will be awarded upon full participation in and completion of program components and successful passing exam score (80%).

DAY 1

<i>Nonviolent Crisis Intervention</i> ® Trauma Training, 3 rd Edition		
TRAINING COMPONENT	LEARNING INTENT AND OBJECTIVES	TIME NEEDED
Introduction to Instructor Training	Orients participants to becoming CPI Certified Instructors and to the training materials. Participants will: <ul style="list-style-type: none"> Describe the role of a Certified Instructor. Explain the requirements for a successful instructor certification. Determine best practice for organizing training materials and maintaining program continuity and consistency. 	25 minutes
Teaching Content	Develops awareness and understanding of effective methods for teaching the content. Participants will: <ul style="list-style-type: none"> Explain the layout of the content in each module and the teaching sequence. Describe effective facilitation strategies such as the use of effective examples, responding to participants, and facilitating discussion questions. Practice applying facilitation strategies using sample content. 	70 minutes
Facilitating Activities	Develops awareness and understanding of effective methods for facilitating activities. Participants will: <ul style="list-style-type: none"> Explain the benefits of using activities and the types of activities in the program. Describe strategies for effective facilitation of activities. Practice applying facilitation strategies using a sample activity. 	50 minutes
Adapting Your Training	Participants will: <ul style="list-style-type: none"> Identify how to customize the program to meet their learners' needs. Explain considerations to identify their staff training needs and individual needs. Explain considerations for preparation and adaptation to meet these learner needs. Practice adapting training using sample content. 	10 minutes
Training Practice/ Practicum Assignment	Participants apply the knowledge and skills gained by teaching content and facilitating activities from a sample module.	175 minutes
TOTAL TIME:		5.5 Hours

DAY 2

Nonviolent Crisis Intervention® Trauma Training, 3rd Edition		
TRAINING COMPONENT	LEARNING INTENT AND OBJECTIVES	TIME NEEDED
Introductions and Program Reflections	Participants review successful instructor certification requirements and and share insights on instructing the program.	20 minutes
Program Quality Standards	<p>Explores roles and responsibilities of the Certified Instructor, and benefits of CIPA membership.</p> <p>Participants will:</p> <ul style="list-style-type: none"> • Explain the program quality standards and benefits associated with Certified Instructors. • List the components and requirements of the Certified Instructor Renewal Process. • Explain the importance of training as an ongoing process. • Demonstrate familiarity with the resources, processes, and procedures for initial and refresher training programs. • Identify the Certified Instructor Professional Association's (CIPA) mission, terminology, and membership benefits and support. 	20 minutes
Assessing Competency	<p>Guides participants through the assessment of their learners' competence to award them a Blue Card®.</p> <p>Participants will:</p> <ul style="list-style-type: none"> • Describe the various strategies and tools they can use during and at the end of the training to assess their learners' competency. • Identify next steps when their learners are struggling or not able to demonstrate competence. 	15 minutes
Safety Interventions Teaching Practice and Assessment – Disengagement Skills	<p>Assesses proficiency in teaching Safety Interventions – Disengagement Skills.</p> <p>Participants will:</p> <ul style="list-style-type: none"> • List key principles. • Apply knowledge of key principles when answering questions about disengagement skills. • Review Physicals Skills Review Framework. • Demonstrate ability to teach disengagement skills using CPI's Safety Intervention teaching framework. • Identify group facilitation techniques that can best engage staff and enhance learning. 	125 minutes
Safety Interventions Teaching Practice and Assessment – Holding Skills	<p>Assesses proficiency in teaching concepts and strategies of CPI's Safety Interventions – Holding Skills.</p> <p>Participants will:</p> <ul style="list-style-type: none"> • List key principles. • Apply knowledge of key principles when answering questions about holding skills. • Review <i>Opt-Out Sequence</i>SM, Physical Skills Review Framework, and Risk of Restraints. • Demonstrate proficiency teaching holding skills using CPI's Safety Intervention teaching framework. 	120 minutes
Instructor Exam	Participants will take the instructor exam as the final component of their certification.	30 minutes
TOTAL TIME:		5.5 Hours

DAY 3 Specialized Topic (Trauma)

Nonviolent Crisis Intervention® Trauma Training, 3 rd Edition		
TRAINING COMPONENT	LEARNING INTENT AND OBJECTIVES	TIME NEEDED
Introduction	Orients participants to the trauma specialty topic. Participants will: <ul style="list-style-type: none"> Connect with fellow participants and discuss how the care of individuals with trauma applies to them. 	30 minutes
Introduction to Trauma	Course overview	60 minutes
Overview of Trauma	<ul style="list-style-type: none"> Identify traumatic events or circumstances. Discuss the impact of experiencing traumatic events. Explain the risks for adverse effects for those who experience traumatic events. 	
Types of Trauma	<ul style="list-style-type: none"> Explain the differences between acute, chronic, and complex trauma. Identify adverse childhood experiences and describe their correlation to health outcomes 	
Impact of Trauma	<ul style="list-style-type: none"> Describe the effect of trauma on the thinking brain and how it impacts an individual's response to perceived threat. Define triggers and discuss how a trigger impacts a trauma survivor. Describe the effects of adverse childhood experiences on brain development. Define post-traumatic stress disorder and its impact on the individual. 	
Trauma Responsive Practice	<ul style="list-style-type: none"> Describe the prevalence of trauma. Identify principles of trauma-informed care. Explain how to incorporate trauma-sensitive actions and language into the workplace. 	
Understanding and Awareness of Trauma	Offers a better understanding of trauma and how it affects those we serve. Participants will: <ul style="list-style-type: none"> Discuss major concepts learned from the online course through a person-centered lens to gain empathy and understanding for people who are impacted by trauma. Apply this understanding to the specific population they serve. Discuss and understand how they can support those with trauma in their care. Discuss implicit bias and understand how they can support people in their care. 	60 minutes
Discussion and Application of Best Practices	Discussion of best practices in supporting those with trauma and practice of these strategies. Participants will: <ul style="list-style-type: none"> Discuss relevant best practices for person-centered support for those with trauma. Practice and apply these strategies to a variety of workplace scenarios. 	60 minutes
Looking at Nonviolent Crisis Intervention® Content and Trauma	Discussion of <i>Nonviolent Crisis Intervention</i> ® content through the lens of trauma. Participants will: <ul style="list-style-type: none"> Gain a deeper understanding of <i>Nonviolent Crisis Intervention</i>® content while learning how to apply trauma-specific strategies to each module. 	90 minutes
Restrictive Practices	Discussion of specific trauma considerations and how they apply to restrictive practices. Participants will: <ul style="list-style-type: none"> Gain a better understanding of the risks associated with restrictive practices for those with trauma. Understand how to avoid the use of restrictive practices with those they serve. 	30 minutes

Nonviolent Crisis Intervention® Trauma Training, 3 rd Edition		
TRAINING COMPONENT	LEARNING INTENT AND OBJECTIVES	TIME NEEDED
Facilitation Options	Learn how to train <i>Nonviolent Crisis Intervention</i> ® content with trauma content. Participants will: <ul style="list-style-type: none"> • Explore options for blended and classroom delivery of refresher and initial training. • Discuss how to incorporate trauma-specific content into <i>Nonviolent Crisis Intervention</i>® training. 	30 minutes
Action Plan	Participants plan an implementation strategy to bring content back to their workplace.	30 minutes
TOTAL TIME:		6.5 Hours

Training Materials:

Participant Workbook: Each training participant receives a Participant Workbook to enhance learning, organize the participant's thoughts regarding concepts taught in the program, and serve as a valuable reference tool following the program.

Instructor Guide: Those who successfully complete this program receive a comprehensive Instructor Guide to assist them in facilitating thorough and effective staff training that is consistent with program quality standards, policies, and procedures.

Instructor Kit: All participants who successfully complete this program receive an Instructor Kit. This kit includes resource materials necessary to teach their first program.

Please note:

- Organizational and participant-specific needs will impact timing. When classroom time is reduced, practice and application will be limited. In these situations, informal follow-up training opportunities will strengthen staff skills and learning while improving performance.
- Policy/procedure and participant-specific needs should determine the program option delivered.
- You are strongly encouraged to maintain a record of each program you've facilitated and the names of the participants in those programs.